

Service form

(please enclose this form with the consignment)

Company:

Contact person:

Name: _____

Phone: _____

Email: _____

Device type: _____

Serial number: _____

Mechanics

- mechanics stiff
- parts bent
- leaking cooling
- leaking measurement cell
- defective display
- oscillating u-tube blocked
- broken casing
- scratched prism

Electronics







- defective fuse
- defective illumination
- defective fan
- defective heating/cooling
- defective motor
- pump not running
- drying unit not running
- burnt smell

Optics/Measurement value

- no measuring value
- measuring values unstable
- image blurred
- calibration faulty
- optics dirty
- scale displaced

Software

- error notification on the display
- no/wrong temperature
- menu malfunction
- USB stick not recognized
- Ethernet not working
- does not print

Description of fault:	
Samples used:	  
Cleaning agent used:	  

Customer declaration

I herewith declare that the instrument was cleaned before despatch and all sample residues were removed. I confirm, that the information provided above is complete and correct. Dirty instruments will be cleaned at your expense.

(Date)

(Signature)