

CERTIFIED SERVICE TRAININGS 2019

Participate in one of our Certified Service Trainings in 2019 and enjoy the numerous benefits of being a Certified Service Partner of A.KRÜSS Optronic! Our Certified Service Trainings will give you detailed product-related service information, from initial installation and commissioning to maintenance and fault management to IQ/OQ/PQ. They will not only enable you to provide our common customers with optimum service but also to generate your own service sales. These are your advantages as our Certified Service Partner in detail:



- Carry out repairs quickly and professionally
- Get to know common customer applications and the suitable products that we offer
- Provide qualified customer consulting on technical questions and complex application requests
- Take advantage of detailed service manuals
- Get licensed to perform IQ/OQ/PQ on the customer side
- Gain access to original spare parts as well as repair and calibration tools
- Gain access to firmware updates and upgrades
- Get displayed on our website www.kruss.com
- We will forward customer inquiries to the closest service partner in the respective region

For each of our product series, we offer tailor-made trainings, which take place at our headquarters in Hamburg, Germany. As for refractometers, density meters, polarimeters and gas analysers, you will be fully certified directly after the training. As for flame photometers, you will receive a basic certification directly after the training and be fully certified once you have accomplished the first installation of a device together with one of our service engineers for a customer in your country.

Here is an overview of the Certified Service Trainings planned for 2019. The registration form can be found on the next page.

Date and time	Details	Location
06.05.–10.05.2019, 9 am – 5 pm	The Certified Service Trainings cover the following product groups: Refractometers, Density Meters, Polarimeters, Gas Analysers, Microscopes	DE, Hamburg
19.08.–23.08.2019, 9 am – 5 pm		DE, Hamburg
02.12.–06.12.2019, 9 am – 5 pm		DE, Hamburg

CERTIFIED SERVICE TRAINING

Application form

Company _____

Address _____

City, country _____

Names of participants _____

Date of participation

06.05.–10.05.2019

19.08.–23.08.2019

02.12.–06.12.2019

Would you like us to book a hotel room for you in Hamburg? Yes No

Day of arrival: _____ Day of departure: _____

Baseler Hof www.baselerhof.de

Empire Riverside www.empire-riverside.de

Motel One Hamburg-Alster www.motel-one.com

Please note that a credit card is required to pay for the hotel rooms.

I herewith bindingly sign up for the chosen dates. I am aware of the fact that I have to pay any fees that may occur if the hotel reservation is cancelled.

Place, date

Signature, position and company's stamp