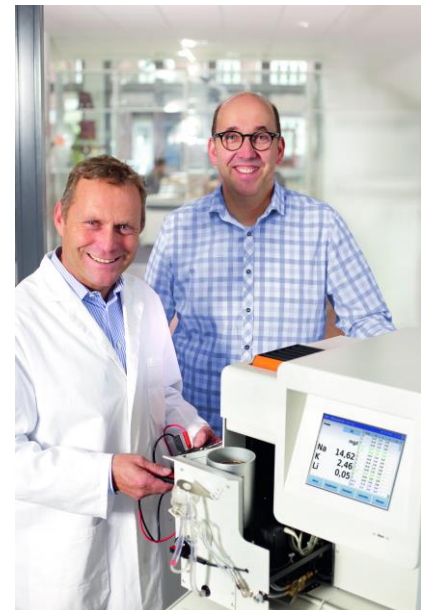


## CERTIFIED SERVICE TRAININGS 2020

Participate in one of our Certified Service Trainings in 2020 and enjoy the numerous benefits of being a Certified Service Partner of A.KRÜSS Optronic. Our Certified Service Trainings will give you detailed product-related service information, from initial installation and commissioning to maintenance and fault management to IQ/OQ/PQ. They will not only enable you to provide our common customers with optimum service but also to generate your own service sales. These are your advantages as our Certified Service Partner in detail:

- Carry out repairs quickly and professionally
- Get to know common customer applications and the suitable products that we offer
- Provide qualified customer consulting on technical questions and complex application requests
- Take advantage of detailed service manuals
- Get licensed to perform IQ/OQ/PQ on the customer side
- Gain access to original spare parts as well as repair and calibration tools
- Gain access to firmware updates and upgrades
- Get displayed on our website [www.kruess.com](http://www.kruess.com)
- We will forward customer inquiries to the closest service partner in the respective region



For each of our product series, we offer tailor-made trainings, which take place at our headquarters in Hamburg, Germany. As for refractometers, density meters, polarimeters and gas analysers, you will be fully certified directly after the training. As for flame photometers, you will receive a basic certification directly after the training and be fully certified once you have accomplished the first installation of a device together with one of our service engineers for a customer in your country.

Here is an overview of the Certified Service Trainings planned for 2020. The registration form can be found on the next page.

DATE AND TIME	DETAILS	LOCATION
24.02.–28.02.2020, 9 am – 5 pm	The Certified Service Trainings cover the following product groups: Refractometers, Density Meters, Polarimeters, Gas Analysers, Microscopes	DE, Hamburg
25.05.–29.05.2020, 9 am – 5 pm		DE, Hamburg
30.11.–04.12.2020, 9 am – 5 pm		DE, Hamburg

# CERTIFIED SERVICE TRAININGS 2020

## Application form

### Company / Division:

Participant / Name: \_\_\_\_\_

Address: \_\_\_\_\_

City / Country: \_\_\_\_\_

Telephone no.: \_\_\_\_\_

E-Mail address: \_\_\_\_\_

### Date of participation

24.02.–28.02.2020

25.05.–29.05.2020

30.11.–04.12.2020

Would you like us to book a hotel room for you in Hamburg?

Yes

No

Day of arrival \_\_\_\_\_

Day of departure \_\_\_\_\_

Baseler Hof [www.baselerhof.de](http://www.baselerhof.de)

Empire Riverside [www.empire-riverside.de](http://www.empire-riverside.de)

Motel One Hamburg-Alster [www.motel-one.com](http://www.motel-one.com)

① Please note that a credit card is required to pay for the hotel rooms. If the hotel reservation is cancelled any fees that may occur must be paid.

I herewith bindingly sign up for the chosen dates.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Place

\_\_\_\_\_  
Signature